



CALIBRATION & CONSULTANCY SERVICES (UK) LTD

Garage Equipment Calibration, Service & Installation Engineers Specialising in the Light & Heavy Vehicle Industry

The Customer's attention is particularly drawn to the provisions of clause 12.

1. INTERPRETATION

1.1 Definitions. In these Conditions, the following definitions apply:

Business Day: a day (other than a Saturday, Sunday or a public holiday) when banks in London are open for business.

Commencement Date: has the meaning set out in clause 0.

Conditions: these terms and conditions as amended from time to time in accordance with clause 15.8.

Contract: the contract between the Supplier and the Customer for the supply of Goods and/or Services in accordance with these Conditions.

Customer: the person or firm who purchases the Goods and/or Services from the Supplier.

Delivery Location: has the meaning set out in clause 4.1.

Force Majeure Event: has the meaning given to it in clause 15.1(a).

Goods: the goods (or any part of them) set out in the Order.

Goods Specification: any specification for the Goods, including any relevant plans or drawings, that is agreed in writing by the Customer and the Supplier.

Intellectual Property Rights: all patents, rights to inventions, utility models, copyright and related rights, trade marks, service marks, trade, business and domain names, rights in trade dress or get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world.

Installation Notes: the installation notes setting out responsibilities of the Customer as regards specific matters which may be relevant to an installation and specific limitations or exclusions of liability relating to the same, as attached to these Conditions or as otherwise provided to the Customer prior to entry into the Contract (as varied from time to time in accordance with clause 15.8)

Order: the Customer's order for the supply of Goods and/or Services, as set out in the Customer's purchase order form, or the Customer's written acceptance of the Supplier's quotation, or as set out in the Supplier's standard order form, as the case may be.





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Services: the services, including the supply and installation of the Goods supplied by the Supplier to the Customer as set out in the Service Specification.

Service Specification: the description or specification for the Services provided in writing by the Supplier to the Customer

Supplier: Calibration & Consultancy Services (UK) Limited registered in England and Wales with company number 06458600.

Supplier Materials: has the meaning set out in clause 8.1(h).

Warranty: has the meaning set out in clause 5.1.

- 1.2 Construction. In these Conditions, the following rules apply :
- (a) a **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);
 - (b) a reference to a party includes its successors or permitted assigns;
 - (c) a reference to a statute or statutory provision is a reference to such statute or statutory provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted;
 - (d) any phrase introduced by the terms **including, include, in particular** or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms; and
 - (e) a reference to **writing** or **written** includes faxes [and e-mails].

2. BASIS OF CONTRACT

- 2.1 These conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 2.2 The Order constitutes an offer by the Customer to purchase Goods and/or Services in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable specifications are complete and accurate. Each Order shall constitute a separate Contract.
- 2.3 The Order shall only be deemed to be accepted when the Supplier issues written acceptance of the Order at which point and on which date the Contract shall come into existence (**Commencement Date**).



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- 2.4 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of the Supplier which is not set out in the Contract.
- 2.5 Any samples, drawings, descriptive matter or advertising issued by the Supplier and any descriptions of the Goods or illustrations or descriptions of the Services contained in the Supplier's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Services and/or Goods described in them. They shall not form part of the Contract or have any contractual force.
- 2.6 Any quotation given by the Supplier shall not constitute an offer, and is only valid for a period of 30 Business Days from its date of issue.
- 2.2 All of these Conditions shall apply to the supply of both Goods and Services except where application to one or the other is specified.

3. GOODS

- 3.1 The Goods are described in the Supplier's literature and/or website as modified by any applicable Goods Specification
- 3.2 To the extent that the Goods are to be manufactured in accordance with a Goods Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Goods Specification. This clause 3.2 shall survive termination of the Contract.
- 3.3 The Supplier reserves the right to amend the specification of the Goods if required by any applicable statutory or regulatory requirements.

4. DELIVERY OF GOODS

- 4.1 The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree (**Delivery Location**) at any time after the Supplier notifies the Customer that the Goods are ready. Acceptance of any change to the Delivery Location requested by the Customer shall be at



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the Supplier's sole discretion and the Customer shall be liable for any additional cost incurred by the Supplier as a result of such change.

- 4.2 The Supplier shall arrange for suitable transport to the Delivery Location.
- 4.3 Delivery of the Goods shall be completed on the Goods' arrival at the Delivery Location, for the avoidance of doubt notwithstanding that installation (if applicable) may not be possible.
- 4.4 Any dates quoted for delivery of the Goods are approximate only, and the time of delivery is not of the essence.
- 4.5 If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event the Customer's failure to provide the Supplier with adequate delivery instructions for the Goods or any relevant instruction related to the supply of the Goods.
- 4.6 If the Customer fails to accept or take delivery of the Goods within 14 Business Days of the Supplier notifying the Customer that the Goods are ready, then except where such failure or delay is caused by a Force Majeure Event or by the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:
 - (a) delivery of the Goods shall be deemed to have been completed at 9.00 am on the 15th Business Day following the day on which the Supplier notified the Customer that the Goods were ready; and
 - (b) the Supplier shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).
- 4.7 If 40 Business Days after the Supplier notified the Customer that the Goods were ready for delivery the Customer has not accepted or taken delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.
- 4.8 Unless agreed otherwise, the Customer shall be responsible for the safe disposal and/or recycling of all surplus packaging. If the Supplier requires the Customer to return any packaging material to the Supplier, that fact is clearly



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stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Such returns of packaging materials shall be at the Supplier's expense.

- 4.9 The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

5. QUALITY OF GOODS

- 5.1 The Supplier warrants that on delivery the Goods shall:

- (a) conform in all material respects with their description;
- (b) be free from material defects in design, material and workmanship;
- (c) be of satisfactory quality (within the meaning of the Sale of Goods Act 1979); and]
- (d) be fit for any purpose held out by the Supplier.

(the Warranty)

- 5.2 The Supplier warrants that from the date of delivery the Goods shall conform to the Warranty for the relevant period of time as specified in the Order.

- 5.3 On delivery of the Goods (or as soon as practical thereafter and in any event within [10] Business Days of their delivery) the Customer shall inspect the Goods and, subject to clause 5.5, if the Goods do not comply with the Warranty then:

- (a) the Customer shall give the Supplier notice in writing within a reasonable time of discovery that some or all of the Goods do not comply with the Warranty; and
- (b) the Supplier is given a reasonable opportunity of examining such Goods; and
- (c) the Customer(if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Customer's own cost and risk within 14 Business Days of notification under clause 5.3(a); and
the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.

- 5.4 If the Customer fails to give notice as specified in clause 5.3 within [10] Business Days of delivery then



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- (a) the Customer shall be deemed to have accepted the Goods in question; and
 - (b) subject to clause 12.1, the Supplier shall have no liability in respect of the same whatsoever unless
 - (i) the relevant non-compliance could not have been discovered by way of a reasonable inspection carried out by the Customer on delivery or within [10] Business days thereafter; and
 - (ii) the Customer gives notice to the Supplier of such non-compliance within [10] Business days of its discovery.
- 5.5 The Supplier shall not be liable for the Goods' failure to comply with the Warranty if:
- (a) the Customer makes any further use of such Goods after giving a notice in accordance with clause 5.3;
 - (b) the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice;
 - (c) the defect arises as a result of the Supplier following any drawing, design or specification supplied by the Customer;
 - (d) the Customer alters or repairs such Goods without the written consent of the Supplier;
 - (e) the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions;
 - (f) the defect relates to a requirement to replace a consumable; or
 - (g) the defect arises because the Goods differ from the Goods Specification as a result of changes made to ensure they comply with applicable statutory or regulatory standards.
- 5.6 Except as provided in this clause 5, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the Warranty.
- 5.7 All other warranties or conditions (whether express or implied) as to quality, condition, description, compliance with sample or fitness for purpose (whether statutory or otherwise) other than those expressly set out in these Conditions are excluded from this agreement to the fullest extent permitted by law.
- 5.8 The terms of these Conditions shall apply to any repaired or replacement Goods supplied by the Supplier under clause 5.3.



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6. TITLE AND RISK

6.1 Risk in and responsibility for the Goods shall pass to the Customer once they have been delivered to the Delivery Location.

6.2 Subject to clause 6.4, title to the Goods shall not pass to the Customer until the Supplier has received payment in full (in cash or cleared funds) for

- (a) the Good; and
- (b) any other goods that the Supplier has supplied to the Customer .

6.3 Until title to the Goods has passed to the Customer, the Customer shall:

- (a) hold the Goods on a fiduciary basis as the Supplier's bailee;
- (b) store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
- (c) not affix the Goods to real property without the Supplier's specific prior written consent (and shall sever any such fixture forthwith at the Supplier's request);
- (d) not mix the Goods with other goods or alter the Goods in any way;
- (e) not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
- (f) adequately store the Goods and maintain the Goods in a satisfactory condition;
- (g) maintain the Goods in satisfactory condition and keep them insured against all risks for their full price on the Supplier's behalf from the date of delivery;
- (h) notify the Supplier immediately if it becomes subject to any of the events listed in clause 13.1(b) to clause 13.1(l); and
- (i) give the Supplier such information relating to the Goods as the Supplier may require from time to time,

but the Customer may resell or use the Goods in the ordinary course of its business.

6.4 The Customer shall lose its rights to possession and resale of the Goods if:

- (a) the Contract terminates and the Customer does not pay all outstanding amounts under these Conditions within 30 days; or
- (b) the Customer suffers any legal or equitable execution to be levied on its property.





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6.5 If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 13.1(b) to clause 13.1(l), or the Supplier reasonably believes that any such event is about to happen and notifies the Customer accordingly, then, provided the Goods have not been resold, or irrevocably incorporated into another product, and without limiting any other right or remedy the Supplier may have, the Supplier may at any time require the Customer to deliver up the Goods and, if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

7. SUPPLY OF SERVICES

7.1 The Supplier shall provide the Services to the Customer in accordance with the Service Specification in all material respects (save that the Supplier may make any necessary changes to the Services to ensure they comply with applicable statutory or regulatory standards or codes of best practice as these may be issued or amended from time to time).

7.2 The Customer shall ensure that all relevant Installation Notes are fully complied with in a timely manner.

7.3 The Supplier shall use all reasonable endeavours to meet any performance dates for the Services specified in the Services Specification but any such dates shall be estimates only and time shall not be of the essence for the performance of the Services.

7.4 The Supplier shall have the right to make any changes to the Services which are necessary to comply with any applicable law or safety requirement, or which do not materially affect the nature or quality of the Services, and the Supplier shall notify the Customer in any such event.

7.5 If the Installation Notes have not been complied with or the Customer's site is not otherwise ready or suitable for the Supplier to perform installation or carry out other relevant Services on the agreed date(s) for the same, then the Customer will incur an additional cost, calculated at the Supplier's then standard rates for any postponed or additional visits that are required for the Supplier to complete t installation or other relevant Services.

7.6 The Supplier warrants to the Customer that the Services will be provided with reasonable skill and care.





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8. CUSTOMER'S OBLIGATIONS

8.1 The Customer shall:

- (a) ensure that the terms of the Order and (if submitted by the Customer) the Goods Specification are complete and accurate;
- (b) co-operate with the Supplier in all matters relating to the Services;
- (c) comply with the Installation Notes and take all other reasonable steps to prepare the Customer's premises for the supply of the Services;
- (d) inspect the Goods on delivery;
- (e) provide the Supplier, its employees, agents, consultants and subcontractors, with access to the Customer's premises, office accommodation and other facilities as reasonably required by the Supplier to provide the Services;
- (f) provide the Supplier with such information and materials as the Supplier may reasonably require to supply the Services, and ensure that such information is accurate in all material respects;
- (g) obtain and maintain all necessary licences, permissions and consents which may be required for the Services before the date on which the Services are to start; and
- (h) keep and maintain all materials, equipment, documents and other property of the Supplier (**Supplier Materials**) at the Customer's premises in safe custody at its own risk, maintain the Supplier Materials in good condition until returned to the Supplier, and not dispose of or use the Supplier Materials other than in accordance with the Supplier's written instructions or authorisation.

8.2 If the Supplier's performance of any of its obligations in respect of the Services is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation (**Customer Default**):

- (a) the Supplier shall without limiting its other rights or remedies have the right to suspend performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations to the extent the Customer Default prevents or delays the Supplier's performance of any of its obligations;
- (b) the Supplier shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from the



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Supplier's failure or delay to perform any of its obligations as set out in this clause 8.2; and

- (c) the Customer shall reimburse the Supplier on written demand for any costs or losses sustained or incurred by the Supplier arising directly or indirectly from the Customer Default.

9. CHARGES AND PAYMENT

9.1 The Customer shall pay the Supplier for the Goods and/or Services in accordance with this clause 9.

9.2 The price for Goods and any Services comprising the initial installation of the Goods shall be set out in the Order or, if no price is so set out, the price set out in the Supplier's published price list as at the date of delivery.

9.3 The price of the Goods is inclusive of all costs and charges of packaging, insurance and, transport of the Goods

9.4 The charges for Services not comprising the initial installation of the Goods shall be set out in the Order or, if no price is so set out, on a time and materials basis calculated in accordance with the Supplier's standard daily fee rates, as notified to the Customer from time to time

9.5 The Supplier reserves the right to:

- (a) increase its standard daily fee rates for the charges for the Services. The Supplier will give the Customer written notice of any such increase 14 Business Days before the proposed date of the increase.
- (b) increase the price of the Goods, by giving notice to the Customer at any time before delivery, to reflect any increase in the cost of the Goods to the Supplier that is due to:
 - (i) any factor beyond the control of the Supplier (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);
 - (ii) any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Goods Specification; or
 - (iii) any delay caused by any instructions of the Customer in respect of the Goods or failure of the Customer to give the Supplier adequate or accurate information or instructions in respect of the Goods.



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- 9.6 In respect of the price for the Goods and their installation, the Supplier shall invoice the Customer on or at any time after completion of delivery (or deemed delivery). In respect of other Services, the Supplier shall invoice the Customer as set out in the Order or as otherwise agreed (and in default of such Order or agreement, at the end of each calendar month, in arrears).
- 9.7 The Customer shall pay the invoice in full in pounds sterling within 30 days of the date of the invoice, notwithstanding that actual delivery may not have taken place and that property in the Goods has not passed to the Customer. Payment shall be made to the bank account nominated in writing by the Supplier.
- 9.8 The time for payment shall be of the essence and no payment shall be deemed to have been made until the Supplier has received payment in cleared funds, for same day value.
- 9.9 All amounts payable by the Customer under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time (**VAT**). Where any taxable supply for VAT purposes is made under the Contract by the Supplier to the Customer, the Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply of the Services or Goods at the same time as payment is due for the supply of the Services or Goods.
- 9.10 Without limiting any other right or remedy of the Supplier, if the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment (**Due Date**), the Supplier shall have the right to charge interest on the overdue amount at the rate of 4 per cent per annum above the then current Barclay's Bank's base rate from time to time. Such interest shall accrue on a daily basis from the Due Date until the date of actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount.
- 9.11 The Customer shall pay all amounts due under the Contract in full without any deduction or withholding except as required by law and the Customer shall not be entitled to assert any credit, set-off or counterclaim against the Supplier in order to justify withholding payment of any such amount in whole or in part. The Supplier may, without limiting its other rights or remedies, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.





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10. INTELLECTUAL PROPERTY RIGHTS

- 10.1 All Intellectual Property Rights in or arising out of or in connection with the Services shall be owned by the Supplier.
- 10.2 The Customer acknowledges that, in respect of any third party Intellectual Property Rights in the Services, the Customer's use of any such Intellectual Property Rights is conditional on the Supplier obtaining a written licence from the relevant licensor on such terms as will entitle the Supplier to license such rights to the Customer.
- 10.3 All Supplier Materials are the exclusive property of the Supplier.

11. CONFIDENTIALITY

A party (**Receiving Party**) shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the Receiving Party by the other party (**Disclosing Party**), its employees, agents or subcontractors, and any other confidential information concerning the Disclosing Party's business or its products or its services which the Receiving Party may obtain. The Receiving Party shall restrict disclosure of such confidential information to such of its employees, agents or subcontractors as need to know it for the purpose of discharging the Receiving Party's obligations under the Contract, and shall ensure that such employees, agents or subcontractors are subject to obligations of confidentiality corresponding to those which bind the Receiving Party. This clause 11 shall survive termination of the Contract.

12. LIMITATION OF LIABILITY: THE CUSTOMER'S ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE

- 12.1 Nothing in these Conditions shall limit or exclude the Supplier's liability for:
- (a) death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;
 - (b) fraud or fraudulent misrepresentation;
 - (c) breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession);
 - (d) breach of the terms implied by section 12 of the Sale of Goods Act 1979(title and quiet possession);
 - (e) defective products under the Consumer Protection Act 1987; or



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- (f) any matter in respect of which it would be unlawful for the Supplier to exclude or restrict liability.

12.2 Subject to clause 12.1:

- (a) the Supplier shall under no circumstances whatever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract ; and
- (b) the Supplier's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the aggregate of the price paid or payable under the same.
- (c) by way of additional limitation the Supplier's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the sum of £[] .

12.3 Except as set out in these Conditions, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.

12.4 This clause 12 shall survive termination of the Contract.

13. TERMINATION

13.1 Without limiting its other rights or remedies, each party may terminate the Contract with immediate effect by giving written notice to the other party if:

- (a) the other party commits a material breach of its obligations under this Contract and (if such breach is remediable) fails to remedy that breach within 7 days after receipt of notice in writing of the breach;
- (b) the other party suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986 or (being a partnership) has any partner to whom any of the foregoing apply];



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- (c) the other party commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors [other than (where a company) for the sole purpose of a scheme for a solvent amalgamation of that other party with one or more other companies or the solvent reconstruction of that other party];
- (d) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the other party (being a company) other than for the sole purpose of a scheme for a solvent amalgamation of the other party with one or more other companies or the solvent reconstruction of that other party;
- (e) the other party (being an individual) is the subject of a bankruptcy petition or order;
- (f) a creditor or encumbrancer of the other party attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14days;
- (g) an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the other party (being a company);
- (h) a floating charge holder over the assets of the other party (being a company) has become entitled to appoint or has appointed an administrative receiver;
- (i) a person becomes entitled to appoint a receiver over the assets of the other party or a receiver is appointed over the assets of the other party;
- (j) any event occurs, or proceeding is taken, with respect to the other party in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 13.1(b) to clause 13.1(i) (inclusive);
- (k) the other party suspends, threatens to suspend, ceases or threatens to cease to carry on, all or substantially the whole of its business; or
- (l) the other party (being an individual) dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his own affairs or becomes a patient under any mental health legislation.



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- 13.2 Without limiting its other rights or remedies, the Supplier may terminate the Contract:
- (a) by giving the Customer one months' written notice;
 - (b) with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under this Contract on the due date for payment.
- 13.3 Without limiting its other rights or remedies, the Supplier shall have the right to suspend the supply of Services or all further deliveries of Goods under the Contract or any other contract between the Customer and the Supplier if:
- (a) the Customer fails to make pay any amount due under this Contract on the due date for payment; or
 - (b) the Customer becomes subject to any of the events listed in clause 13.1(b) to clause 13.1(l), or the Supplier reasonably believes that the Customer is about to become subject to any of them.

14. CONSEQUENCES OF TERMINATION

On termination of the Contract for any reason:

- (a) the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Services supplied but for which no invoice has yet been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt;
- (b) the Customer shall return all of the Supplier Materials which have not been fully paid for. If the Customer fails to do so, then the Supplier may enter the Customer's premises and take possession of them. Until they have been returned, the Customer shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract;
- (c) the accrued rights and remedies of the parties as at termination shall not be affected, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry; and
- (d) clauses which expressly or by implication have effect after termination shall continue in full force and effect.

15. GENERAL

15.1 Force majeure:



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- (a) For the purposes of this Contract, **Force Majeure Event** means an event beyond the reasonable control of the Supplier including but not limited to strikes, lock-outs or other industrial disputes (whether involving the workforce of the party or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or subcontractors.
- (b) The Supplier shall not be liable to the Customer as a result of any delay or failure to perform its obligations under this Contract as a result of a Force Majeure Event.
- (c) If the Force Majeure Event prevents the Supplier from providing any of the Services and/or Goods for more than 4 weeks, the Supplier shall, without limiting its other rights or remedies, have the right to terminate this Contract immediately by giving written notice to the Customer.

15.2 Assignment and subcontracting:

- (a) The Supplier may at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights under the Contract and may subcontract or delegate in any manner any or all of its obligations under the Contract to any third party.
- (b) The Customer shall not, without the prior written consent of the Supplier, assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.

15.3 Notices:

- (a) Any notice or other communication required to be given to a party under or in connection with this Contract shall be in writing and shall be delivered to the other party personally or sent by prepaid first-class post, recorded delivery or by commercial courier, at its registered office (if a company) or (in any other case) its principal place of business, or sent by fax to the other party's main fax number.
- (b) Any notice or other communication shall be deemed to have been duly received if delivered personally, when left at such addressor, if sent by prepaid first-class post or recorded delivery, at [9.00 am] on the [second] Business Day after posting, or if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed, or if sent by fax, on the next Business Day after transmission.



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- (c) This clause 15.3 shall not apply to the service of any proceedings or other documents in any legal action. For the purposes of this clause, "writing" shall not include e-mails and for the avoidance of doubt notice given under this Contract shall not be validly served if sent by e-mail.

15.4 Waiver and cumulative remedies:

- (a) A waiver of any right under the Contract is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by a party in exercising any right or remedy under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor preclude or restrict its further exercise. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.
- (b) Unless specifically provided otherwise, rights arising under the Contract are cumulative and to not exclude rights provided by law.

15.5 Severance:

- (a) If a court or any other competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.
- (b) If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

15.6 No partnership: Nothing in the Contract is intended to, or shall be deemed to, constitute a partnership or joint venture of any kind between any of the parties, nor constitute any party the agent of another party for any purpose. No party shall have authority to act as agent for, or to bind, the other party in any way.

15.7 Third parties: A person who is not a party to the Contract shall not have any rights under or in connection with it.

15.8 Variation: Except as set out in these Conditions, any variation, including the introduction of any additional terms and conditions, to the Contract shall only be binding when agreed in writing and signed by the Supplier.



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- 15.9 Governing law and jurisdiction: This Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.

INSTALLATION NOTES

General

1. Unless specifically stated otherwise, the following services are not included :
 - a. Electrical Installation, including final hardwiring.
 - b. Ground works and preparation of area for the installation.
 - c. Off-Loading facilities where required.
2. Staged payments apply to all project installation work.
3. CCS do not allow retentions of payment.
4. CCS advise the Customer to obtain “Approval in Principle” from VOSA in advance of ordering any equipment or starting any ground works.
5. It is the responsibility of the customer to ensure equipment will fit dimensionally if no survey has been completed.

Oil Tanks

1. If the Supplier is replacing old oil tanks, it is the Customer’s responsibility to arrange for the old oil tank to be disposed of appropriately at the Customer’s cost.
2. It is the Customer’s responsibility to arrange and pay for the remaining oil in the old oil tank to be emptied prior to the Supplier commencing work installing the new oil tank. The Supplier is not liable for any adverse consequences of mixing



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oil from the oil tank with oil in the new oil tank. The Supplier recommends that the contents of old oil tanks are not transferred to new oil tanks.

3. The oil tank includes a contents gauge, which is a device to indicate the level of oil in the oil tank. The contents gauge does not assist in the monitoring or ordering of oil. More advanced monitoring and overfill systems are available for the Customer to buy at an additional cost.

Vehicle Lifts

1. Re-location of existing vehicle lifts may require a secondary visit after installation to re-tension cables. Re-tension is due to stretching of the cables and it is not a defect. There will be an additional cost for the Customer should a secondary visit be required.
2. Pit and vehicle mounted jacking equipment may be supplied without a new vehicle lift. If this is the case then the equipment is priced at supply, unless otherwise agreed in writing. The Supplier may charge a fee if they are required to attend the site to take any measurements or install such equipment.
3. The Supplier shall provide load testing free of charge on completion of installation of vehicle lifts, subject to the following:
 - (a) it is the Customer's responsibility to provide a suitable vehicle for the type of lift to be tested; and
 - (b) the Customer must provide a valid weighbridge certificate that is no older than 24 hours and has a maximum of 105% of the SWL. The weighbridge certificate must show individual axle weights.
4. Should sufficient load not be supplied the vehicle lift to maximum capacity, the supplier will de-rate the maximum SWL of the vehicle lift to that of the load provided.
5. Following installation of the Vehicle Lift, there customer has a responsibility to complete daily checks following installation and throughout the life of the equipment. Please refer to the user manual for specific checks

Electrical Installation

1. The price for the Supplier to undertake electrical works is subject to the Customer having a sufficient power supply in the existing installation and in the building to accommodate the installation.



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2. New vehicle lifts, brake testers and compressors supplied by the Supplier should be fitted with Motor Rated D Type Breakers and should have neutrals (TPN & E).
3. Unless otherwise agreed, it is the Customer's responsibility to provide the correct electricity supply up to and including a local isolator positioned within 3 metres of the equipment together with the final connection from the isolator to the equipment.

Ground Works

1. The price for the Supplier to undertake civil works is subject to good ground conditions. This means that there is no solid rock, running silt or other unstable ground conditions and there are no pipes, cables, ducting or other similar obstructions. Should the Supplier be required to use sheet piles or shuttering there will be an additional cost, even if a Supplier's representative has previously carried out a site visit.
2. It is the Customer's responsibility to inform the supplier of any water table issues or if there are any drains, cables or other similar obstructions, before the Supplier begins providing the Services. If such problems are found, there may be an additional cost.
3. If core drilling is required, it is the Customer's responsibility to determine the suitability of the concrete.
4. Carrying out ground works may be noisy and dusty.
5. The supplier assumes that ground conditions and concrete quality are suitable for the installation and that this has been checked and assessed by the customer.

Lifting Assistance and Other Services

1. It is the Customer's responsibility to provide a fork lift truck for uploading, positioning and during the installation if necessary. The Supplier's installation engineers have relevant licences. Other equipment may be provided, such as telehandlers, in which case it is the Customer's responsibility to provide an operator.
2. Unless specified, the quotation excludes any attendance services, such as generators, lighting and off loading facilities. If any of these services are required at the time of installation, the Customer may incur an additional fee.

Floor Finishes

1. The Supplier is not liable for any damage caused by carrying out the Services.





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Commercial Brake Testers

1. The standing area of a commercial brake tester must be level within a 5% gradient from the centre of the brake tester for 12,000mm.
2. It is the Customer's responsibility to ensure their electricians use a 63a Motor Rated "D" Type Breaker complete with a TPN & E Supply.

Pre Fabricated Steel Pit

1. General Installation Procedure / Tolerance:
 - (a) Excavate Hole
 - (b) Back fill pit with concrete to floor level or hardcore level if installed as part of a base build
 - (c) Tolerance +/-5mm on width of pit (10m) down the length of the pit
 - (d) Centre Line +/- 10mm in a 10 metre pit length
 - (e) Level +/- 5mm in a 10 metre pit length
2. The timescale is approximately 5 days Per Pit (dependent on site conditions)
3. Pre Delivery Requirements (Not included in the quoted price):
 - (a) For new floor installation 10 temporary concrete bases are required per pit, which must be 0.6m x 0.5m each in depth and set 450mm below finished floor level.
 - (b) The Customer must supply foundation drawings
 - (c) The Supplier will provide the Customer's nominated contractor with the positions of the bases, once the order is received.
 - (d) Before installation and in addition to the bases, the Customer's contractors must arrange steel work up, roof on and hard cored to the appropriate level.
4. The agreed price only provides for the Supplier to leave the pit covered with polythene. Following installation, it is the Customer's responsibility to cover the completed pit immediately with substantial and taped down ply sheers. This is for health and safety reasons and will keep the pit clean. On new builds, the Supplier will re-visit the site to take out polythene. If the pit needs repainting due to abuse there will be an extra charge.
5. The agreed price does not include for connecting services such as air and electrics to the main supply. This is not the responsibility of the Supplier unless specifically stated otherwise. On existing floor installations we would excavate a service channel and install duct work.
6. With regard to excavated soil and/or waste:



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- (a) The Supplier shall provide a dumper for soil to be left on site
 - (b) The Supplier pits to quote for waste away. (None contaminated only)
 - (c) These can be disposed of by the Customer with a tipper lorry to off-site tip. One tipper lorry will normally be required but if turnaround is more than half an hour, two lorries will be required.
7. The Supplier uses standard water pumps. The Supplier does not allow for de-watering.
 8. The price for the Supplier to undertake such works is subject to good ground conditions. The means that there is no solid rock, running silt or other unstable ground conditions and there are no pipes, cables, ducting or other similar obstructions. Should the Supplier be required to use sheet piles or shuttering there will be an additional cost, even if a Supplier's representative has previously carried out a site visit.
 9. The Supplier requires goods access for a 360 digger and/or breaker.
 10. The Supplier requires goods access for concrete lorry and tipper or dumper in an adjacent bay to the pit. If two bays are not available the Customer may incur an extra cost.
 11. The Supplier requires door height to be at least 3.80 metres.
 12. If the existing concrete floor exceeds 150mm in thickness then the Customer may incur additional installation costs.
 13. If the existing concrete floor is less than 150mm in thickness and not reinforced, causing it to break away, then the Customer may incur additional installation costs.
 14. No Concrete pumping and/or conveyors. The Supplier uses teleporter in standard installation.
 15. If craneage is required the Customer will incur an extra cost.
 16. Concrete will be placed around the pit, which will be 300 mm wide. If the floor level is uneven, the Customer may incur an extra cost.
 17. All of the above items may result in the Customer incurring an additional cost. This will be the case even if a Premier Pits representative has made a site visit.
 18. All work to be carried out during normal working hours.
 19. No holes to be drilled in this pit.
 20. 1 metre clear area at each end, with vehicle over the pit is recommended.
 21. Any day after the allocated breakout time will be charged @ £850.00 per day.
 22. The supplier has not allowed for temporary bases within the standard quotation.



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